

Senior Service & Support Engineer

An excellent opportunity has arisen to join the expanding team of engineers at one of the UK's leading suppliers of Optical Metrology. You will be installing, training, servicing and calibrating a wide range of equipment across our diverse industry and scientific portfolio.

The role

This is an exciting role, working as a metrology specialist visiting leading engineering and manufacturing plants, research centres and universities. You'll be on the road 3 to 4 days per week, installing, repairing and calibrating precision optical and force measurement systems. You will also be delivering training and advising customers how to best use our products. You will be the face of Optimax and your ability to deliver solutions is key to how effectively we look after our customers.

In your first few months, you will learn the hardware and software systems of the latest optical metrology products. In addition you will work towards UKAS operator status on our wide range of products. As a UKAS accredited calibration laboratory, quality and reliability is key and all that you do will be expected to reflect that ethos.

As a growing, ambitious company, we will give you every opportunity to progress and find your specialisms. You will work with video, CNC and robotic systems, carrying out bespoke applications design and development work and in time, sales demonstrations.

This is a key customer facing role which will stretch you and expand your horizons; we want someone who relishes and thrives on challenges. This is a role for an ambitious, practical engineer with the ability to work independently, solve problems and deliver excellent customer service. You will report to the company's Technical Manager and will be in regular contact with them, face to face or remotely.

The candidate

We are looking for an enthusiastic individual with a high level of self-motivation who enjoys daily customer contact.

Essential for this role:

- Strong practical engineering skills, both mechanical and electrical
- A sound understanding of electrical and electronic systems and fault finding
- Strong Mechanical Aptitude
- Excellent communication skills
- Integrity, high standards and attention to detail
- Enquiring mind and a determination to identify and resolve problems
- Full driving licence
- PC literate

Also, advantageous but not essential:

- Experience of optical inspection, metrology and force measurement equipment
- Formal engineering qualifications

What we offer

- Competitive salary and bonus scheme
- Company pension scheme
- Modern, purpose-built office and showroom facility
- Varied and stimulating work
- Training and progression
- A supportive team and environment

The company

Based in Market Harborough in a modern, purpose-built facility, we supply, service and calibrate video and optical microscopes, endoscopes, non-contact measuring instruments, force measurement and surface analysis equipment across the country. Applications are diverse and involve delivering inspection solutions to many industries including aerospace, automotive, electronics, general engineering and academia for use in production, development and research environments.

This is an ideal opportunity for an ambitious, motivated, customer-focused can-do individual to progress their career. If you have the skills and qualities required and want to play a part in the growth of our organization, we look forward to receiving your CV with a covering letter. For an informal discussion, please call Paul Barnett on 01858 436940.